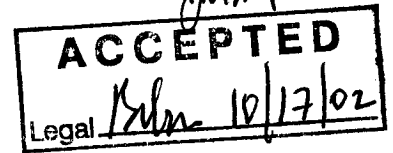




Post Office Box 752  
Columbia, South Carolina 29202-0752  
Telephone: 803/401-2900  
Fax: 803/254-1731  
E-mail: caroline.watson@bellsouth.com  
IPager: cwatson2@imcingular.com



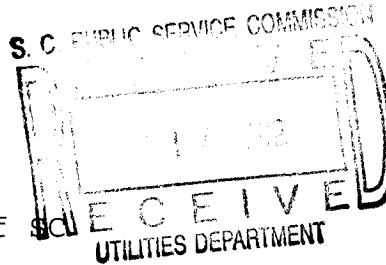
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**Caroline N. Watson**  
General Counsel - South Carolina

Street Address:  
1600 Williams Street, Suite 5200  
Columbia, South Carolina 29201

October 17, 2002



The Honorable Gary E. Walsh  
Executive Director  
Public Service Commission of SC  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Re: Performance Measurements for Telecommunications  
Interconnection, Unbundling and Resale;  
Docket No. 2001-209-C

Dear Mr. Walsh:

As the Commission is aware, BellSouth has committed to filing a Notification Report of proposed changes to its Performance Measures Analysis Platform ("PMAP") with the Commission on a monthly basis. In conjunction with the filing of this notice, BellSouth conducts an industry-wide workshop to answer questions about the proposed changes.

At the most recent Georgia Data Notification workshop, the CLECs asked BellSouth to provide additional information in response to questions from workshop participants. BellSouth provided its responses to these questions to the call participants and filed them with the Georgia Commission. For this Commission's information, BellSouth is providing a copy of these same responses to the action items as an attachment to this letter.

As action items are identified requiring a BellSouth response in future data notification workshops, BellSouth will continue to provide this Commission such information.

The Honorable Gary E. Walsh  
October 17, 2002  
Page Two

Enclosed for filing in the above-referenced proceeding, please find an original and fifteen copies of BellSouth's responses to action items that surfaced at the last industry meeting.

Yours very truly,

A handwritten signature in black ink, appearing to read "CN Watson". The signature is written in a cursive, flowing style.

Caroline N. Watson

CNW/nml

cc: All Parties of Record

BellSouth Telecommunications, Inc.  
Legal Department  
1025 Lenox Park Boulevard  
Suite 6C01  
Atlanta, GA 30319-5309

bennett.ross@bellsouth.com

Bennett L. Ross  
General Counsel - Georgia

404 986 1718  
Fax 404 986 1800

October 16, 2002

**DELIVERED BY HAND**

Mr. Reece McAlister  
Executive Secretary  
Georgia Public Service Commission  
244 Washington Street, S.W.  
Atlanta, Georgia 30334-5701

Re: *Investigation Into Development of Electronic Interfaces for BellSouth's  
Operations Support Systems; Docket No. 8354-U*

*Performance Measurements for Telecommunications Interconnection,  
Unbundling and Resale; Docket No. 7892-U*

Dear Mr. McAlister:

At the Data Notification workshop held on October 7, 2002, BellSouth Telecommunications, Inc. ("BellSouth") was asked to provide information in response to certain questions from workshop participants. Outlined below are BellSouth's responses to these questions:

November Data Notification / Maintenance and Repair Measurements / Item 15 –  
Explain when the new data feeds required in connection with the replacement of  
LMOS will be used in Florida and other BellSouth states.

Response – BellSouth is seeking approval to implement the necessary coding work in PMAP in preparation for utilizing new data feeds that will be required with the replacement of LMOS next year. Currently, Alabama is tentatively scheduled for implementation in March 2003, and the new data feeds will be used in other states as resources and scheduling permits. No firm schedule has been established for states other than Alabama, although BellSouth will notify the Commission once schedules for the other states have been established.

November Data Notification / Third-Party Testing / Item 24 – Explain whether the 7,247 subscriber late (“SL”) missed appointment codes are being counted as end-user misses or company misses or both and provide a breakdown of these codes between BellSouth and the CLECs.

Response – The SL codes are recorded as end-user misses, and of the 7,247 orders with SL missed appointment codes in Georgia in May 2002, 6,026 were attributed to BellSouth end users and 1,221 were for CLEC end users.

November Data Notification / Third-Party Testing / Item 28 – Explain what other orders would be necessary to migrate the customer’s service when a C order is issued to disconnect BellSouth lines in a partial port situation.

Response – When a portion of a customer’s lines are disconnected, a C order is used to disconnect service, whether the customer is being served by BellSouth or a CLEC. If these disconnected lines are being transferred to another carrier, there would be a second C or an N order to re-establish the service under the new carrier’s account, and this C or N order is being captured and will continue to be captured in BellSouth’s performance data. This proposed change would exclude only C orders that disconnect service with no inward activity or change activity requiring work on the order.

November Data Notification / Third-Party Testing / Item 29 – Clarify the change being proposed and the impact of the proposed change.

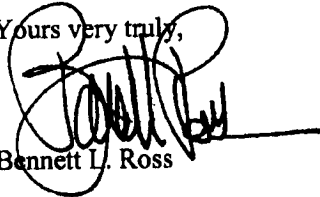
Response – This item addresses KCI Georgia Exception 142 for “Provisioning: Jeopardy Interval and Percent Jeopardy Non-Mechanized” SQM Report and Georgia Exception 155 for “Provisioning: Average Jeopardy Interval and Percentage of Orders Given Jeopardy Notices” SQM Report. When the jeopardy interval measure was fixed in February and March 2002, two aspects of the fix were not implemented for the SQM Reports posted on the web. These two aspects were: (i) exclusion of orders when the service order is issued less than 48 hours before the commitment date; and (ii) exclusion of orders when the jeopardy condition was identified on the commitment date. With this change, the performance results reflected in the SQM Reports posted on the web will be calculated in the same manner as the MSS. The impact of this change will cause more records to be excluded in the original jeopardy notice interval measure. In addition, durations are expected to increase.

Mr. Reece McAlister  
October 16, 2002  
Page 3

Another issue that was discussed during the workshop, although not directly related to BellSouth's November Data Notification or December Preliminary Data Notification Report, concerned the ability of CLECs to obtain records that had been excluded from the calculation of performance results. This issue also was the subject of a series of e-mails exchanged between the parties last week. Because the purpose of providing raw data is to enable the CLECs to replicate BellSouth's performance calculations, it is not necessary to provide as part of raw data records that have been excluded, since excluded records do not factor into the calculation of performance results. However, BellSouth will provide to CLECs an "Other Supporting Data File," which will contain excluded records and so-called "errored" records. This file should be available during the first quarter of 2003.

Enclosed please find an original and eighteen (18) copies of this letter, as well as an electronic version, for filing. I would appreciate your returning the three (3) extra copies stamped "filed" in the enclosed self-addressed and stamped envelopes.

Yours very truly,



Bennett L. Ross

BLR:nvd

cc: Mr. Leon Bowles (via electronic mail)  
Parties of Record (via electronic mail)

466213

STATE OF SOUTH CAROLINA                    )  
  ) CERTIFICATE OF SERVICE  
COUNTY OF RICHLAND                        )

The undersigned, Nyla M. Laney, hereby certifies that she is employed by the Legal Department for BellSouth Telecommunications, Inc. ("BellSouth") and that she has caused BellSouth Telecommunications, Inc.'s Data Notification Report in Docket No. 2001-209-C to be served upon the following this October 17, 2002:

Elliott F. Elam, Jr., Esquire  
S. C. Department of Consumer Affairs  
3600 Forest Drive, 3<sup>rd</sup> Floor  
Post Office Box 5757  
Columbia, South Carolina 29250-5757  
(Consumer Advocate)  
**(U. S. Mail and Electronic Mail)**

L. Hunter Limbaugh, Esquire  
2725 Devine Street  
Columbia, South Carolina 29205  
(AT&T)  
**(U. S. Mail and Electronic Mail)**

Florence P. Belser, Esquire  
Deputy General Counsel  
S. C. Public Service Commission  
Post Office Box 11649  
Columbia, South Carolina 29211  
(PSC Staff)  
**(U. S. Mail and Electronic Mail)**

Russell B. Shetterly, Esquire  
Haynsworth Sinkler Boyd, P.A.  
1201 Main Street  
Suite 2400  
Columbia, South Carolina 29201-3226  
(Knology of Charleston and Knology of  
South Carolina, Inc.)  
**(U. S. Mail and Electronic Mail)**

Darra W. Cothran, Esquire  
Woodward, Cothran & Herndon  
1200 Main Street, 6th Floor  
Post Office Box 12399  
Columbia, South Carolina 29211  
(MCI WorldCom Network Service, Inc.  
MCI WorldCom Communications and  
MCImetro Access Transmission Services,  
Inc.)  
**(U. S. Mail and Electronic Mail)**

John F. Beach, Esquire  
John J. Pringle, Jr., Esquire  
Ellis Lawhorne & Sims, P.A.  
Post Office Box 2285  
Columbia, South Carolina 29202  
(Resort Hospitality Services, Inc.,  
NuVox Communications, Inc. and AIN)  
**(U. S. Mail and Electronic Mail)**

Marsha A. Ward, Esquire  
Michael Henry, Esquire  
MCI WorldCom, Inc.  
Law and Public Policy  
6 Concourse Parkway, Suite 3200  
Atlanta, Georgia 30328  
(MCI)  
**(U. S. Mail and Electronic Mail)**

Frank R. Ellerbe, Esquire  
Bonnie D. Shealy, Esquire  
Robinson, McFadden & Moore, P.C.  
1901 Main Street, Suite 1500  
Post Office Box 944  
Columbia, South Carolina 29202  
(NewSouth Communications Corp., SCCTA  
and SECCA and KMC Telecom III, Inc.)  
**(U. S. Mail and Electronic Mail)**

Genevieve Morelli  
Andrew M. Klein  
Kelley, Drye & Warren, LLP  
1200 19<sup>th</sup> Street, N.W.  
Washington, D.C. 20036  
(KMC Telecom III, Inc.)  
**(U. S. Mail and Electronic Mail)**

John D. McLaughlin, Jr.  
Director, State Government Affairs  
KMC Telecom, Inc.  
1755 North Brown Road  
Lawrenceville, GA 30043  
(KMC Telecom)  
**(U. S. Mail and Electronic Mail)**

Jack H. Derrick  
Senior Attorney  
141111 Capital Blvd.  
Wake Forest, NC 27587-5900  
(Sprint/United Telephone)  
**(U. S. Mail and Electronic Mail)**

Scott A. Elliott, Esquire  
Elliott & Elliott  
721 Olive Street  
Columbia, South Carolina 29205  
(Sprint/United Telephone)  
**(U. S. Mail and Electronic Mail)**

Marty Bocock, Esquire  
Director of Regulatory Affairs  
1122 Lady Street, Suite 1050  
Columbia, South Carolina 29201  
(Sprint/United Telephone Company)  
**(U. S. Mail and Electronic Mail)**

Faye A. Flowers, Esquire  
Parker Poe Adams & Bernstein LLP  
1201 Main Street, Suite 1450  
Columbia, South Carolina 29202  
(US LEC)  
**(U. S. Mail and Electronic Mail)**

William R. Atkinson, Esquire  
3100 Cumberland Circle  
Cumberland Center II  
Atlanta, Georgia 30339-5940  
(Sprint Communications Company L.P.)  
**(U. S. Mail and Electronic Mail)**



Andrew O. Isar  
Director - State Affairs  
7901 Skansie Avenue, Suite 240  
Gig Harbor, WA 98335  
(ASCENT)  
**(U. S. Mail and Electronic Mail)**

Nanette Edwards, Esquire  
ITC^DeltaCom Communications, Inc.  
4092 S. Memorial Parkway  
Huntsville, Alabama 25802  
**(U. S. Mail and Electronic Mail)**

Timothy Barber, Esquire  
Womble, Carlyle, Sandridge & Rice  
3300 One First Union Center  
301 South College  
Suite 3300  
Charlotte, North Carolina 20202  
(AT&T)  
**(U. S. Mail and Electronic Mail)**

Thomas Lemmer, Esquire  
McKenna & Cuneo, LLP  
370 Seventeenth Street, Suite 4800  
Denver, CO 80202  
(AT&T)  
**(U. S. Mail and Electronic Mail)**

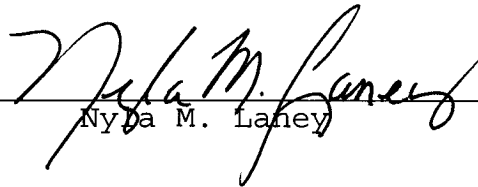
Traci Vanek, Esquire  
McKenna & Cuneo, LLP  
1900 K Street, N.W.  
Washington, DC 20006  
(AT&T)  
**(U. S. Mail and Electronic Mail)**

Tami Azorsky, Esquire  
McKenna & Cuneo, LLP  
1900 K Street, N.W.  
Washington, DC 20006  
(AT&T)  
**(U. S. Mail and Electronic Mail)**

Michael Hopkins, Esquire  
McKenna & Cuneo, LLP  
1900 K Street, N.W.  
Washington, DC 20006  
(AT&T)  
**(U. S. Mail and Electronic Mail)**

William Prescott, Esquire  
1200 Peachtree Street, N.E.  
Suite 8100  
Atlanta, Georgia 30309  
(AT&T)  
**(U. S. Mail and Electronic Mail)**

John A. Doyle, Jr., Esquire  
Parker, Poe, Adams & Bernstein, L.L.P.  
150 Fayetteville Street Mall, Suite 1400  
Raleigh, North Carolina 27602  
(US LEC of South Carolina)  
**(U. S. Mail and Electronic Mail)**

  
Nyda M. Laney

PC Docs # 401224